Goal: To prepare residents to assume leadership roles in their practices, their communities, and the profession of medicine through longitudinal experiences as well as a block rotation in the third year of residency, including both didactic and practical sessions.

Objectives: By the end of this training, residents will have:
- practiced reviewing individual productivity reports
- reviewed patient satisfaction reports then developed strategies to increase patient satisfaction
- participated in discussions on clinical quality
- learned principles of quality improvement in healthcare
- participated in projects to improve quality of care and services delivered in the FMC
- attended family medicine departmental and clinic business meetings
- practiced designing and managing budgets
- reviewed the tort and liability system including learning approaches to risk management
- reviewed common office scheduling systems
- learned the principles of the Patient Centered Medical Home
- reviewed various practice models
- learned to assess the place and value of new technologies in practice